Strategic Plan 2020-23



PURPOSE

To support positive wellbeing and active participation in our community for aged citizens and people with disability.

VISION

All community members whatever their culture, age or ability feel connected, empowered, and happy.

VALUES

Respect, Trust, Duty and Harmony

STRATEGIC OBJECTIVES

Choice of services - deliver a range of high quality, sustainable and culturally appropriate services to our clients (Respect & Duty)

Good life outcomes - support our clients to achieve good life outcomes for themselves, their family and the community (*Trust & Harmony*)

Work opportunities - offer rewarding, inclusive and safe work opportunities to community members via volunteering and employment (*Duty & Respect*)

Community collaboration - collaborate with other community groups and organisations to build a stronger community (*Harmony & Trust*)



